

2642  
TFW

DOCKET NO. 10628ROUS01U (NORT10-00169)  
Customer No. 33000

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : Michael C.G. Lee  
Serial No. : 09/472,910  
Filed : December 27, 1999  
For : CALL FEATURES FOR AUTOMATIC CALL DISTRIBUTION  
SYSTEM  
Group No. : 2642  
Examiner : Q.H. Nguyen

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

- 1. Response to Restriction Requirement; and
- 2. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on November 22, 2004.

Date: 11/22/04

Date: 11/22/2004

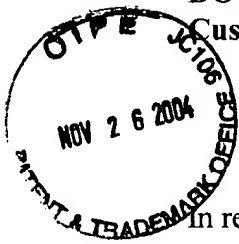
Kathy Cedon  
Mailer  
Robert D. McCutcheon  
Robert D. McCutcheon  
Reg. No. 38,717

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**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**RESPONSE TO RESTRICTION REQUIREMENT**

In response to the Restriction Requirement mailed October 22, 2004, Applicants provisionally elect the claims of Group I, claims 2-7, WITH TRAVERSE.

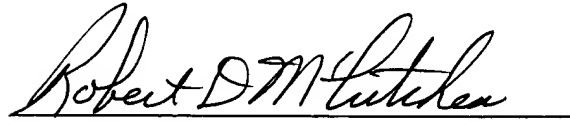
If any issue arises, or if the Examiner has any suggestions for expediting allowance of this application, the Applicant respectfully invites the Examiner to contact the undersigned at the telephone number indicated below or at *rmccutcheon@davismunck.com*.

The Commissioner is hereby authorized to charge any additional fees connected with this communication or credit any overpayment to Deposit Account No. 50-0208.

Respectfully submitted,

DAVIS MUNCK, P.C.

Date: 11/22/2004



Robert D. McCutcheon  
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